



SMS Training

Boyd Caton Group's team of highly skilled trainers, guided by Ream Lazaro, has supported the Federal Transit Administration in its rollout of "Introduction to SMS" training for two of the Nation's largest transit systems. As a part of this effort, bcg designed and developed an "Introduction to SMS" train-the-trainer course, which includes a multi-media presentation and comprehensive SMS Instructor's Guide. We led the course on-site, working directly with transit agency personnel.

While on-site, our team provided workshops that walked the transit agency through a step-by-step tutorial on the SMS development and implementation process, SMS team roles and responsibilities, transit agency organizational accountabilities and responsibilities, and the importance of initiating agency-wide SMS communication. We developed and administered a Safety Culture Survey, providing the resource as a workbook and an online tool, and used the collected data to prepare a comprehensive report for the transit agencies. We also developed and distributed technical assistance documents for the SMS Leads to support their orientation to SMS and ongoing implementation.

Our team has also provided targeted SMS training with workshops that cover topics such as Safety Management Policy Statement development, Safety Risk Management (SRM), Employee Safety Reporting Program, and SMS team development. Our team of SMS experts have created and delivered SMS training courses to numerous transit agencies, from the Nation's largest to small bus providers.

Innovative Safety Management Systems Training

Key Team Members

- Jim Caton
- Ream Lazaro
- Capt. Dan Maurino
- Andrew Lofton
- Ben Rogers
- Erik Larson

Project Highlights

- SMS Training
- e-Learning & e-Tutorials
- SMS Train-the-Trainer
- Safety Management Policy Statement
- SMS Team Development
- Safety Promotion